



CERTIFIED COLLISION CENTER

Lexus Certified Collision Center Program
Enrollment Application

I wish to apply for certification to enroll our dealership in the **Lexus Certified Collision Center Program**. Please schedule our collision center for a two day on-site evaluation and consultation. I have read and agree to the following conditions to certification and enrollment in the Program:

- Dealer authorizes Lexus, a division of Toyota Motor Sales, U.S.A., Inc. (Lexus) to charge its dealership parts statement \$10,750 at the time Lexus completes the initial two-day consultation and evaluation (“Initial Cost”). The Initial Cost includes a collision center financial performance analysis, vendor support coordination to include a two day quality repair review, monthly collision center tracking reports, and ongoing telephone support for up to one year, and is nonrefundable. After dealer is enrolled and certified, dealer shall be billed an Annual Renewal Fee (currently \$7,750) to cover the cost of Lexus’ ongoing consulting reports and services for each year which will be charged to the dealer on the anniversary date of Certification.
- During the evaluation period and throughout any period that Dealer participates in the Program, Dealer authorizes Lexus to provide both current and historical dealer financial statement data to selected vendor(s) to prepare documents to be used for the purpose of benchmarking the dealer during the on-site consultation and evaluation, and for the creation of monthly dealer tracking reports. Lexus agrees that it will contractually bind any such third party service provider to maintain the confidentiality of the data and to use the data only for the purpose of providing the applicable services to Lexus and Dealer.
- During the evaluation period and throughout any period that Dealer participates in the Program, Dealer agrees to provide copies of all completed repair orders to a CSI service provider approved by Lexus for monitoring collision center customer satisfaction levels. Dealer understands that the CSI vendor charges separately for customer tracking and that this service is not included in any fees paid to Lexus. The CSI vendor selected by the dealer will bill the dealer directly for CSI tracking services.
- Dealer acknowledges that Dealer’s enrollment in the Program is subject to review and approval by Lexus as well as Dealer’s ongoing compliance with the Program Benchmarks and Standards. Certification will be effective on execution by Dealer and Lexus of the Lexus Certified Collision Center Dealer Certification And Program Agreement after notification by Lexus of its approval of this application for enrollment and certification.
- Dealer understands and agrees that its participation in this Program is completely voluntary and is not required by Lexus.

Dealer Business Name _____ Dlr. Code _____

Street Address _____

City _____ State _____ Zip _____

Telephone _____ Email _____

Is the Collision Center located off-site? YES NO

If YES, please provide the following Information for your off-site Collision Center:

Collision Ctr. Name (if different) _____

Street Address _____

City _____ State _____ Zip _____

Telephone _____ Email _____

Dealer Signature _____ Date _____

Print Name _____ Title _____

Completed forms may be faxed (preferred) or mailed to:

Lexus Area approval:

FAX (310) 381-7361
Lexus Headquarters
Attn: Matthew Monahan L202
19001 S. Western Avenue
Torrance, CA 90509-2991

Retail Market Development

Lexus Customer Service Division

Customer Services Operations Manager